



QC INDUSTRIES CONVEYOR WARRANTY

QC INDUSTRIES warrants that our conveyors are free from defects in materials and workmanship and fit for the ordinary purposes for which such goods are used, under normal installation, use and service for one (1) year from date of purchase or 2100 hours of running use, whichever is sooner. QC INDUSTRIES will replace any defective part within the warranty period, without charge, provided:

1. The Purchaser gives QC INDUSTRIES prompt written notice of the defect, including the date of purchase and original purchase order number.
2. The Purchaser will then be given a return goods authorization number (RGA #) which must be displayed on all labels and packing slips returned with merchandise. (See RGA section)
3. The Purchaser pays for delivery of the defective part to QC Industries for inspection and verification of the defect.
4. The Purchaser shall pay all shipping and insurance charges for the replacement part from QC INDUSTRIES and the cost of installing the replacement part.

This warranty is limited to the replacement of defective parts. **QC INDUSTRIES WILL NOT BE LIABLE FOR ANY DAMAGES CAUSED BY ANY DEFECT IN THIS UNIT.** This warranty shall not apply if any failure of this unit or its parts is caused by unreasonable use, lack of maintenance, improper maintenance and/or repairs, incorrect adjustments, exposure to corrosive or abrasive material, moisture causing damage, or any modification or alteration affecting the operation of the unit which is not authorized by QC INDUSTRIES in writing. This warranty shall not apply to the following items that are covered by their manufacturer's warranty, subject to any limitation contained in those warranties.

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| (A) Bearings | (C) Reducers | (E) Casters |
| (B) Motors | (D) Controllers | (F) Belts (unless otherwise agreed to in writing) |

CAUTION: Any attempt to repair such items may actually void the manufacturer's warranty. Any description of this unit is only to identify it and it not a warranty that the unit fits the description. Only an official of QC INDUSTRIES may make any warranties for QC INDUSTRIES. Any warranties implied by law are limited in duration to the one (1) year term of this warranty. EXCEPT AS SET FORTH HEREIN, QC INDUSTRIES MAKES NO OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING MERCHANTABILITY FOR FITNESS OR ANY PARTICULAR PURPOSE.

LOST OR DAMAGED GOODS: PLEASE READ THESE IMPORTANT INSTRUCTIONS

Shipments should be inspected immediately upon receipt for lost or damaged goods. Any loss or damage should be noted on the carriers receipt (or bill of lading) at the time of acceptance. If items are perceived to be lost or damaged after the shipment has been accepted, it becomes more difficult to file a claim with the carrier if the receipt does not indicate such loss or damage. Do not, at any time, request the carrier to return any items or shipment to QC Industries without previous authorization from our company for such a return. Please notify QC Industries as soon as any loss or damage is discovered and request the department that handles the lost or damaged goods. You will need to know a complete description of all lost or damaged items. If replacement items are needed, a purchase order made out to QC Industries will need to be supplied. QC Industries will then contact the carrier's local agent and request that an inspection of the items be performed. This is absolutely necessary. Unless an inspection is performed, the carrier will not entertain any claim for loss or damage. After the inspection has been completed, the carrier will notify QC Industries. If the carrier takes responsibility for the claim, a credit will be issued to you for the replacement item(s), including freight charges from QC Industries, where applicable. If the carrier does not take responsibility for the claim, a representative of QC Industries will contact you.

RETURNED GOODS AUTHORIZATION AND ORDER CANCELLATION REVISION POLICY

If, for any reason, an item needs to be returned to QC Industries or an in-house order needs to be cancelled or revised, the Purchaser is required to adhere to the following series of steps to ensure that the return or cancellation is handled in the proper manner.

RG A POLICY/INSTRUCTIONS

1. Promptly call QC Industries at (513) 753-6000 and request the department that handles Returned Goods Authorization. At this time, you will be asked to answer pertinent questions relating to the returned items. We ask that you have the following information ready:
 - Name of distributor (if applicable) through which item(s) were purchased.
 - Name of the Customer and/or end user of the item(s).
 - Any/all purchase order numbers related to the item(s) in question.
 - Phone number and names of contacts involved in the return (as it may become necessary that they be contacted later).
 - Complete part numbers of all items involved in the return.
 - Complete description as the reason for the return and the actions that need to be taken. (If the item is to be replaced, a new purchase order number must be supplied by the Purchaser along with complete shipping and billing instructions. These replacements will be treated as separate orders by QC Industries and evaluated for possible credit only after returned items are received and evaluated.)
2. After the call has been made to QC Industries, we will process your RGA and you will be faxed the RGA number to use for returning the item(s). RGA numbers will not be given verbally over the phone.
3. Upon receipt of your RGA, you are required to return the item(s) within 30 days of receipt of said authorization. After 30 days, the Return Authorization will be void if item(s) have not been received by QC Industries. All shipping charges and freight insurance charges of returned goods will be the responsibility of the Purchaser.
4. The RGA number must be clearly marked on the outside of all packages. It must also be on any paperwork, packing slips, or delivery receipts. If there is no RGA number visible on the package, the package may be refused and sent back at the Purchaser's expense.
5. After receipt of returned goods, QC Industries will evaluate the item(s) for credit and take the appropriate action based on each situation. Standard items are returned in new, resalable condition, will be credited for the amount of the purchase less 20%. Full credit will only be issued on items that are considered to be defective at the time of shipment from QC Industries and are evaluated to be under warranty. Please allow 30 days for credits to be issued.

ORDER CANCELLATION/REVISION POLICY

If it becomes necessary to cancel or revise an order prior to the order being shipped, QC Industries reserves the right to evaluate each order that is to be cancelled or revised and determine if any charges are applicable. A 20% Restocking Charge will apply if an order is assembled and ready to ship prior to its cancellation or revision and the order is totally comprised of standard stock items. If the order contains other than stock items, an evaluation will be made based on the status of the order. Additional charges will be included with the 20% Restocking Charge if any of the following conditions are met:

1. The order contains any items that are considered to be non-stock items and these items have already been produced by QC Industries or one of its suppliers.
2. The order contains any items that require special handling or assembly and these processes have been completed.
3. The Customer has specified that they will pick up an order from QC's facility by a predetermined time and that time frame has expired. In this case, QC will make an attempt to notify the Customer. If this cannot be accomplished in a reasonable time, the order will be disassembled and the Customer will be charged a restocking fee and any additional charges based on the order's contents as explained herein.